BoBo Dice – FAQ

My dice are not getting detected by the app!

- Make sure they are charged.
- Make sure your location services are enabled (Android devices).
- Make sure Bluetooth is enabled.
- Make sure the App has Location permission enabled.

How much time does it take to fully charge my BoBo Dice?

It takes ONLY 10 seconds to fully charge your dice for about 2 hours* of playtime.

 * Depends on games/LED usage etc.

Why won't my dice charge?

To ensure the charging process goes right follow these tips:

•   Place the Five-face of the die downward and press the die onto the charger. It should take about 10 seconds to fully charge.

•   Dice will blink green once fully charged.

•   The charger's blue LED strength indicates dice battery power and should grow brighter while charging.

•   If no blue light appears try placing the die at a different angle.

How can I tell which dice on-screen are linked to which dice on the table?

Some games use the connected dice pips colors to help you manage. Others don't, though you can always tap on any die on the screen (top-right corner in the main menu) to light up its linked die LED lights and detect it. Cool, right?

Can I connect the dice to multiple devices?

Yes! You can sync your BoBo Dice to multiple devices but you cannot use it on multiple devices simultaneously. Close the related apps on any connected device while trying to connect to a new one.

How do I know how much battery is left?

You can see the battery level on the battery management section of the BoBo Dice app that can be found on the top-right corner in the main menu.

I tried adding another die but couldn't find it on the 'Add Dice' panel.

Try turning your device's Bluetooth off, then on, and again.

If you've connected your dice to more than one device, make sure the apps are closed on those other devices

Can I turn the dice off?

Nope. Though if you simply close the BoBo Dice app the dice will disconnect from your device.

They will reconnect automatically once the app is open again and dice are charged.

How do I know if my die is charged?

You may check out the battery level of each connected die on the battery management panel. Find it in the top right corner of the BoBo Dice app lobby.

How much charging cycle does a die have?

Because it's powered by a super capacitor, you can enjoy hundreds of thousands of charging cycles.

The die looses connection during play

Can be if the die has a low battery.

If the die is out of range (or something interferes with the connection).

My die is not charging!

- Ensure that the pins touch the contact points on the five faces.

- Rotate the dice by 90 degrees and try to place it on the charger's pins again.

- Wash the Dice with a small amount of water (*Some not charging dice started working after this procedure)

Why are my dice lighting up even if I'm not playing?

The flashing light signals that your dice are connected and recognized by the app :-)

You can always toggle the lights on and off by going to the Dice Management Menu.

Do I need my Bluetooth on?

Yes. Bobo Dice needs your Bluetooth to be able to connect.

iOS and Android compatibility?

BoBo Dice supports both Android and iOS.

How do I add a die?

Go to Dice Management and tap the Plus icon, or tap the More Options then tap Add Dice.

A Bluetooth search list window will open, choose the dice you wish to connect.

The final capital letter of the dice serial name presents its pips color (i.e R = Red, B = Blue, K = Black...)